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Skype for Business Moving towards Cloud Communications





At the heart of great teams is great communication.



Connecting people in real time with the Skype experience they love from the Office applications they use everyday

Skype for Business

Why are companies adopting cloud communications?



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NEW CAPABILITIES IN OFFICE 365

ONE PLATFORM FOR MEETINGS AND VOICE



COMPLETE MEETING SOLUTION

MODERN VOICE WITH CLOUD PBX



OPERATOR AND MICROSOFT SERVICES

SKYPE ACROSS DEVICES

COMPLETE MEETING SOLUTION

Work like you are all in one room, even when you're not. **Skype Meetings** offers HD video, desktop sharing, coauthoring, presentations, and more

Use any phone to join Skype Meetings, with dial-in and dial-out **PSTN Conferencing**

Reach thousands for very large meetings with **Skype Meeting Broadcast**



MODERN VOICE WITH CLOUD PBX

Make, receive, and transfer business calls in the office, at home, or on the road, using phone, PC, and mobile

Interoperate with existing assets and **eliminate** separate PBX systems over time

Increase agility and consolidate management with rapid provisioning, reporting, and diagnostics of voice services in Office 365

MAKE, RECEIVE, TRANSFER CALLS 🙂 – 🗆 🗙 S Skype for Business What's happening today? Darren Mouton Available 🗸 Set Your Location -Ē Q-Q Find someone or dial a number STATUS * GROUPS RELATIONSHIPS NEW VIDEO INTEROP (9) TPMS (9) Paula Butler - Available - Video Capable Meghan Cummings - Available - Video Capable Sun Mai - Available - Video Capable Office 365 Admin Skype for Business admin o Work +1 (425) 882-8080 9- (+- SIMU Mobile +1 (555) 555-7676 Number . Darren Mouto Los Angeles, United States Sun Mai San Jose, United State Kyle Mccoy San Jose, United States dial-in conferencin +1 (555) 5557674 Meghan Cumming Paula Butler

OFFICE 365 ADMIN PORTAL FOR SKYPE FOR BUSINESS

dashboard

Skype voice

SKYPE ACROSS DEVICES

Get input without leaving your doc. Thanks to Skype **in-app integration**, you can IM, screen share, talk, or video chat right in your docs

Connect to your team anywhere with **Skype for Business mobile apps** across Windows, Android, and iOS

Easily bring remote participants into meeting spaces of all sizes, with **Skype for Business Room Systems** and **Surface Hub**



SURFACE HUB

OPERATOR AND MICROSOFT SERVICES

Take advantage of **calling services from Telco operators worldwide** with on-premises connection to Cloud PBX

Subscribe to **PSTN Calling plans** from Office 365,

use existing phone numbers, or get new ones

#	Office 365 Admin
€	New numbers
	State City Select V Quantity
	Numbers available for you to acquire in total: 124 Numbers available to reserve now: 96
	add
	(408) Phoenix, United States X show numbers select all unselect all 9 selected of 8 total
	(786) Miami, United States X show numbers select all unselect all 10 selected of 10 total
	(786) San Jose, United States X show numbers select all unselect all 5 selected of 5 total
	(786) Boston, United States X show numbers select all unselect all 5 selected of 5 total

ACQUISITION OF PHONE NUMBERS IN 0365

SKYPE MEETINGS

COMPLETE MEETING SOLUTION

ONE INTEGRATED AND CONSISTENT SOLUTION FOR ONLINE MEETINGS

IM, presence

Find people easily within familiar business apps and reach out to chat real-time 1:1 or with a group

Audio, video, and web conferencing

Collaborative meeting experiences, spontaneous or scheduled, from virtually anywhere with voice over IP, HD video, and secure content sharing—all in a single user experience

NEW PSTN Conferencing

Use a local dial-in number to join Skype Meetings from any device, dial-out to bring participants into the meeting with a phone number

NEW Skype Meeting Broadcast

Reach thousands for very large meetings, attendees can join from virtually any browser and device

NEW

Skype Room Systems and Surface Hub

Surface Hub, Microsoft's team collaboration device, and a full spectrum of meeting room devices with partners

Skype for Business

Connected meeting experience within



Reach beyond organization to anyone in the Skype network

THE BUSINESS CASE FOR SKYPE MEETINGS

INCREASE PEOPLE PRODUCTIVITY AND ENCOURAGE COLLABORATION

ENABLE EMPLOYEES TO WORK FROM ANYWHERE—SAVE ON TRAVEL COSTS



REDUCE COMPLEXITY FOR PEOPLE, MINIMIZE SUPPORT COSTS FOR IT



REDUCE AND REPURPOSE EXPENSIVE REAL ESTATE



LOWER TCO BY CONSOLIDATING ALL CONFERENCING IN ONE SOLUTION

SKYPE MEETINGS

LILIII. CISCO WEBEX MEETINGS

 $\mathbf{S89}$

per organizer per month, up to 100 attendees per meeting

Skype for Business

ONLINE MEETINGS

\$20

per organizer per month*, up to 250 attendees per regular meeting, unlimited for broadcast



LOWER TCO BY CONSOLIDATING ALL CONFERENCING IN ONE SOLUTION

SKYPE MEETING BROADCAST

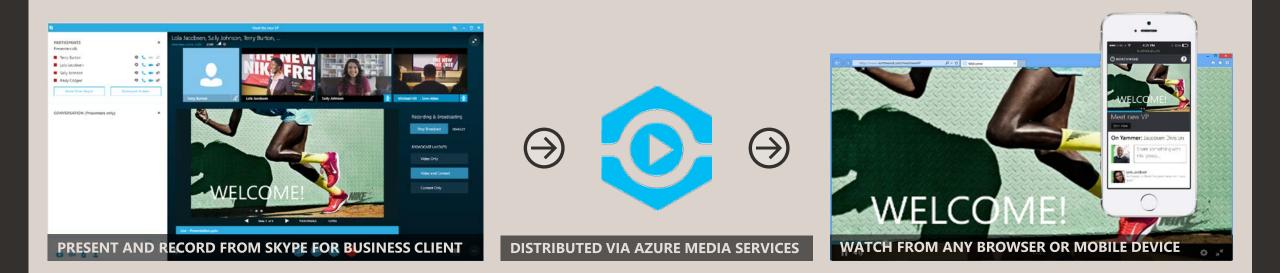
CONSOLIDATE ALL MEETINGS, EVEN VERY LARGE AND TOWN-HALL STYLE, ON SKYPE FOR BUSINESS

REACH THOUSANDS OF ATTENDEES

NEAR REAL-TIME AND ON-DEMAND VIEWING, WITH PLAYBACK CONTROLS

MANAGE AND CONTROL ACCESS WITH SHAREPOINT VIDEO

DEPLOYED ONLINE OR IN HYBRID TOPOLOGY



SKYPE MEETING BROADCAST

CONSOLIDATE ALL MEETINGS, EVEN VERY LARGE AND TOWN-HALL STYLE, ON SKYPE FOR BUSINESS

Lower TCO by consolidating all conferencing in one solution

···|···|·· CISCO WEBEX EVENT CENTER

\$479

per organizer per month meetings over 1,000 attendees Skype for Business

SKYPE MEETING BROADCAST



included in E1, E3, and E5 suites all users have rights

 MULTIPLE MEETING ORGANIZERS
 1 MEETING ORGANIZER
 \$0

 2 MEETING ORGANIZERS
 \$0

 3 MEETING ORGANIZERS
 \$0

 \$1,437
 \$1,437

SKYPE MEETING BROADCAST

CONSOLIDATE ALL MEETINGS, EVEN VERY LARGE AND TOWN-HALL STYLE, ON SKYPE FOR BUSINESS

TCO—CONSOLIDATE ALL YOUR MEETINGS WITH ONE SOLUTION



EASE OF USE—IT IS A SKYPE MEETING!

UNLOCKS COLLAB—YAMMER, BING PULSE, AND Q&A MANAGER

CENTRAL IT MANAGEMENT

MAXIMIZING VALUE FROM MEETINGS

VALUE	IT	BUSINESS
4 Use Skype for Business for all your meetings	 Avoid redundant systems. Manage single directory. 	 Greatest adoption and reach Lower TCO.
3 Enable PSTN dial-in and dial-out	• Eliminate disperse audio and web conferencing solutions	 More predictable pricing increased user participation.
Organize large meetings and webcasts	 Single client and tool to manage, reduced user support. Integrated user directory. 	Greater audience reachease of use and organize.
1 Use web conferencing	Simpler managementGreater insights on usage & control.	 Travel and expenses reduction vendor consolidation.

MAXIMIZING VALUE FROM VOICE

VALUE	IT	BUSINESS
3 Use Skype for Business for all voice needs	• Avoid redundant systems integrated and single directory.	 One communication tool. Lower TCO.
2 PSTN Calling	 Fast enablement of phone numbers. Simple & central management. 	 More predictable pricing. Ease of procurement.
1 Cloud PBX	 Single administration. Ease of on/off-boarding. Greater insights on usage & control. 	 Anywhere business phone. Vendor consolidation.

SYSTEM INTEGRATOR BRINGS THE END-TO-END SOLUTION



SYSTEM INTEGRATOR

Customizations and interoperability with complex telephony solutions

Drive usage through entire customer lifecycle

Meeting and Cloud PBX rapid deployment

OFFICE 365 - THE MODERN WORKPLACE

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antares®

BUILDING INTELLIGENT BUSINESS SYSTEMS IN THE CLOUD

- SharePoint Solutions
- Microsoft Productivity (Yammer, Groups, Teams)
- Dynamics 365 (CRM)
- Data Warehousing
- Power BI & Data Analytics
- Azure Platform-as-a-Service
- Mobility Xamarin/HTML5

Modality

A GLOBAL PROVIDER & TRUSTED PARTNER

- Cloud PBX
- PSTN Conferencing
- PSTN Calling
- IM, Online Meetings, Meeting Broadcast
- Connected Communications
- Advanced Collaboration

a quorum

EFFECTIVE TECHNOLOGIES TO GAIN AN ADVANTAGE

- Azure Infrastructure
- Exchange Online
- Enterprise Mobility and Security
- Business Continuity and Disaster Recovery
- OneDrive for Business
- Networking / Express Route
- Office 365 ProPlus
- Education & Enablement

Questions to ponder...

What does it take to run high-quality real-time communications service globally?

How does the quality of network impact the quality of calls?

What are the right tools & approach to assess network readiness?

What steps do I need to take before moving to the cloud?

How to interconnect existing telephony infrastructure to the cloud?

What adoption practices will drive habitual usage of Skype for Business?

Who are the certified partners to help with ongoing managed services?



Skype Operations Framework (SOF)

SOF defines and enables the <u>right way</u> to deploy or migrate every time, delivering success.

Best-in-class planning, delivery and operation methodology

Standardized recommended practices to ensure quality experience and fills gaps in tools, readiness and process

Repeatable and evolutionary for existing and new implementations

Validated by engineering at customers and endorsed by partners

Enables focus on core competencies rather than creating delivery methodologies

Provides a common language to use across the ecosystem



CUSTOMER SUCCESS STORIES





NATIONAL SKYPE ROLLOUT TO 650 STAFF

COMPLETE MANAGED SERVICE

GLOBAL 0365 CLOUD PBX DEPLOYMENT REPLACING AVAYA

COMPLETE CLOUD COMMUNICATIONS MANAGED SERVICE

NATIONAL 0365 CLOUD PBX DEPLOYMENT TO 150 USERS REPLACING SIEMENS

COMPLETE CLOUD COMMUNICATIONS MANAGED SERVICE



NEC PABX REPLACED BY OFFICE 365 CLOUD PBX FOR 400 USERS

COMPLETE CLOUD COMMUNICATIONS MANAGED SERVICE



SUMMARY



TRANSFORMATIONAL ERA FOR COMMUNICATIONS



OFFICE 365 IS THE ONE PLATFORM FOR MEETINGS AND VOICE



ORGANIZATIONS AROUND THE WORLD ARE ADOPTING 0365 FOR MEETINGS AND VOICE



MICROSOFT HAS A WIDE NETWORK OF PARTNERS TO HELP



TAKE NEXT STEPS TO PROVE THE VALUE OF THESE SOLUTIONS FOR YOUR ORGANIZATION

Questions?

collective

